

PC workstations, printers, and scanners

The university offers more than 400 computer workstations. There you can choose from a variety of virtual teaching and working environments covering a wide range of software on different operating systems (Windows, Linux): from office applications to subject-specific programs. These environments are offered in a basic configuration by the computer center, but are also created by teachers for specific courses and subjects. Of course, you can also conduct research on the Internet and in databases, print texts and graphics, scan on selected machines, or burn data to CD and DVD.

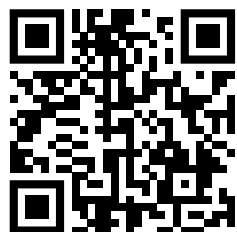
In the pool center on the ground floor of Werthmannstr. 4, you will find seven pool rooms with approximately 160 workstations; three pools are available in the computer center. In addition, many faculties and the university library in the main building as well as branch libraries offer PC workstations. Thanks to the bwLehrpool system, the same working environments are available (almost) everywhere. This means that you are not normally tied to a specific pool. All computers can be used during regular opening hours, provided they are not reserved for courses or exams.

You can find pool rooms at:
<https://ufr.link/bwlehrpool>



Social Media

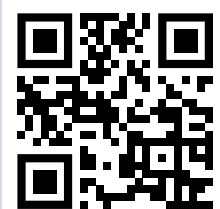
[@bawu.social/@unifreiburgRZ](https://twitter.com/bawu.social)



More information

Website

Further information about our offers and services can be found on our website: <https://ufr.link/rz>



Opening hours

You can find our current opening hours at:
<https://ufr.link/rzoeffnungszeiten>



Addresses

University IT Services ("RZ")
Hermann-Herder-Straße 10
79104 Freiburg

Printig Service
GF, Room 017
Tel. +49 761 203 4618

User Service
For questions about university accounts and passwords,
GF, Room 001
nutzerservice@rz.uni-freiburg.de

Pool and E-Exam Center
Werthmannstraße 4
79104 Freiburg

Student counseling
First point of contact for IT problems and device use in the pools
GF, Room 008
beratung@rz.uni-freiburg.de
Tel. +49 761 203 4666

University of Freiburg IT Services

Services and addresses for students



universität freiburg

Services

- **Printing Service:** You can place various printing orders with us, such as theses or posters:
<https://ufr.link/rzdruckservice>
- **Licenses & Hardware:** free campus or state licenses for MATLAB & Simulink, Mathematica, ArcGIS, MaxQ-DA, LabView, and ChemDraw are available. The University of Freiburg also participates in the "Apple on Campus Program."
<https://ufr.link/rzbeschaffung>
- **E-Learning:** we manage the ILIAS learning platform and provide various services for digitally supported teaching and learning, e.g., BigBlueButton for online seminars, student learning groups on ILIAS, and support for online exams. You can find our support for students at:
<https://ilias.uni-freiburg.de/digitalstudieren>
- **Matrix Messenger:** a secure communication tool for exchanging information with fellow students, teachers, and many more, such as Signal, WhatsApp, etc. The application is called "Element." You can easily use it via your university account. Further information and instructions can be found here:
<https://ilias.uni-freiburg.de/matrix-support>
- **Kosmic:** is an online learning platform for skills-based self-study courses, aimed primarily at first-year students. The courses are designed to help you get started in German university culture, refresh your basic knowledge of subjects such as math and chemistry, or support you during your studies in biology or forestry and environmental sciences:
<https://kosmic.uni-freiburg.de>

E-Learning



Matrix



Kosmic



Services

- **ILIAS:** is the university's central learning platform. Here, teachers can create course rooms and provide learning materials as well as collaboration and communication tools. To find out how to find and book ILIAS courses or how to set up a study group, for example, go to:
<https://ilias.uni-freiburg.de/schneller-einstieg>
- **UniAccount:** with UniAccount, members of the university have access to all relevant online services such as email, course management (HISinOne, ILIAS), literature research (eResources of the University Library), and use of the internet on campus (Wi-Fi/VPN).
- **UniMailbox:** UniMail for all correspondence during your studies. The UniMailbox is automatically created after enrollment. There is a self-registration function for access. All information can be found at:
<https://ufr.link/rz-email>
- **UniCard:** Student ID and multifunctional chip card. You can use it to pay in the cafeteria, use many copiers, borrow books, use it as a regular ticket for regional public transport, and much more. For more information, visit:
<https://www.studium.uni-freiburg.de/de/studierendenservices/unicard>
- **Wi-Fi „eduroam“:** available in almost all university buildings. Access is via eduroam. This also allows you to use the Wi-Fi at other universities and research institutions. Detailed instructions can be found at:
<https://ufr.link/rzwlan>

ILIAS



UniMailbox



UniCard



Campus Management HISinOne

Your online service for your studies

The HISinOne campus management portal supports you throughout your studies: from application and matriculation to course enrollment, exam registration, semester re-registration, and more. Here's how it works: Log in to HISinOne with your UniAccount and start planning your studies:

<https://campus.uni-freiburg.de>

In HISinOne, as a student/ doctoral candidate you can

- see all modules, courses, exams, and non-graded works of your degree program:
Menu item "My Studies" → "Planner of studies"
- enroll for courses and put together your time table
- register for exams and non-graded works
- see your transcript of records:
Menu item "My studies" → "My achievements"
- create certificates of study and confirmation of periods of study, re-register via SEPA direct debit, and change your contact details:
Menu item "My Studies" → "Student Service"
- apply for a change of subject or a further degree program:
Menu item "Studies offered" → "Application"
- apply for admission as a doctoral candidate:
Menu item "Service" → "Requests" → "Doctorate"

See also the guides under the menu item "Help" → "Instructions for students."

eduroam



HISinOne



Licences

